

## Ensure your computer is set to run online courses

### Internet Browser

You can use any internet browser software to access the Elections eLearning Center. You will need a newer version of any of these browsers.

[Internet Explorer](#)

[Mozilla Firefox](#)

[Google Chrome](#)

### Speakers or Headphones

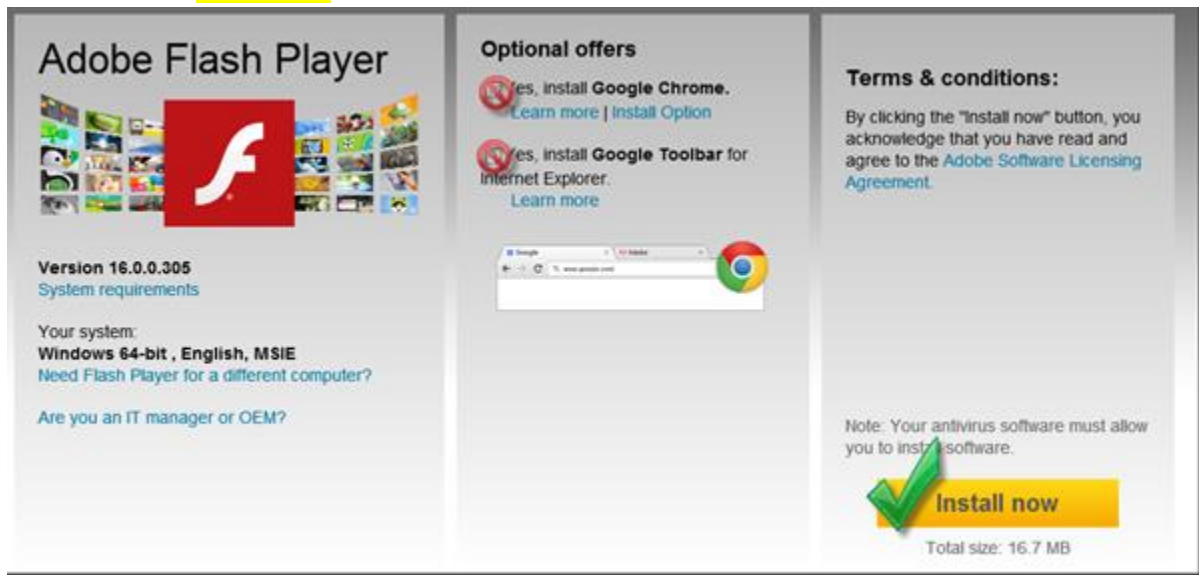
Online courses in the Elections eLearning Center have both sound and animation. You will need speakers or headphones connected to your computer in order to listen to the courses. If you do not listen to the audio, the course will not make sense and you will not know when the page completes and when the next button will appear. \*\*\* Note the automark came with headphones that you can use with your computer.

### Flash Player

This is a separate program than Adobe Reader and is used by many websites for animation, video and sound. If you are having trouble with the online courses running or trouble with the audio, please make sure you have a recent version of **Flash Player** with the **Flash Runtime add on** installed on your computer. *Some computers work better if you uninstall the software you currently have and then install a completely new version of Flash Player. See your computer's Control Panel, Programs to uninstall programs.*

Go to <http://get.adobe.com/flashplayer> and install a new version

- It is not necessary to install any optional offers, so please **uncheck** those boxes in the center section before clicking the **Install now** button



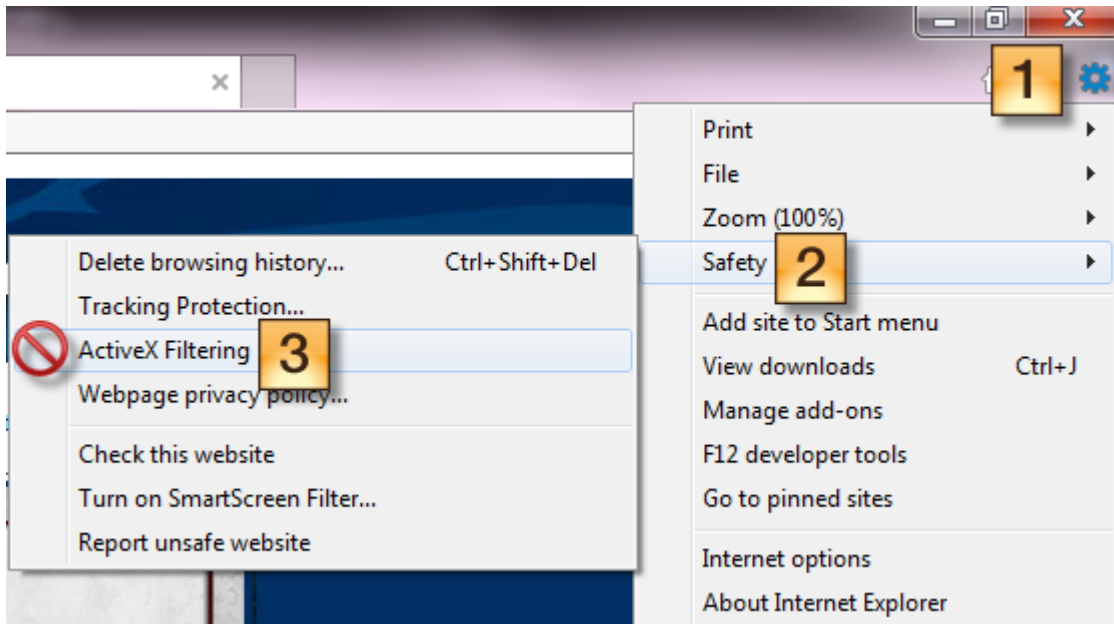
- Follow Flash Player installation prompts to install on your computer.

## Optional: Turn off ActiveX Filtering for all sites.

If using Internet Explorer as your internet browser software

**For Newer Internet Explorer (versions 10 & 11)** Click the Tools  button in the upper right corner of your Internet Explorer window

1. Point to **Safety** in the dropdown menu
2. Then click **ActiveX Filtering**. There should no longer be a check mark next to **ActiveX Filtering**.
3. If problems continue, follow directions below to **Reset All Zones to default level**



**Call the Bureau of Elections at 800-292-5973 for additional assistance.**